

TalkMaster™ FOCUS

Archive Viewer Console Reference Manual

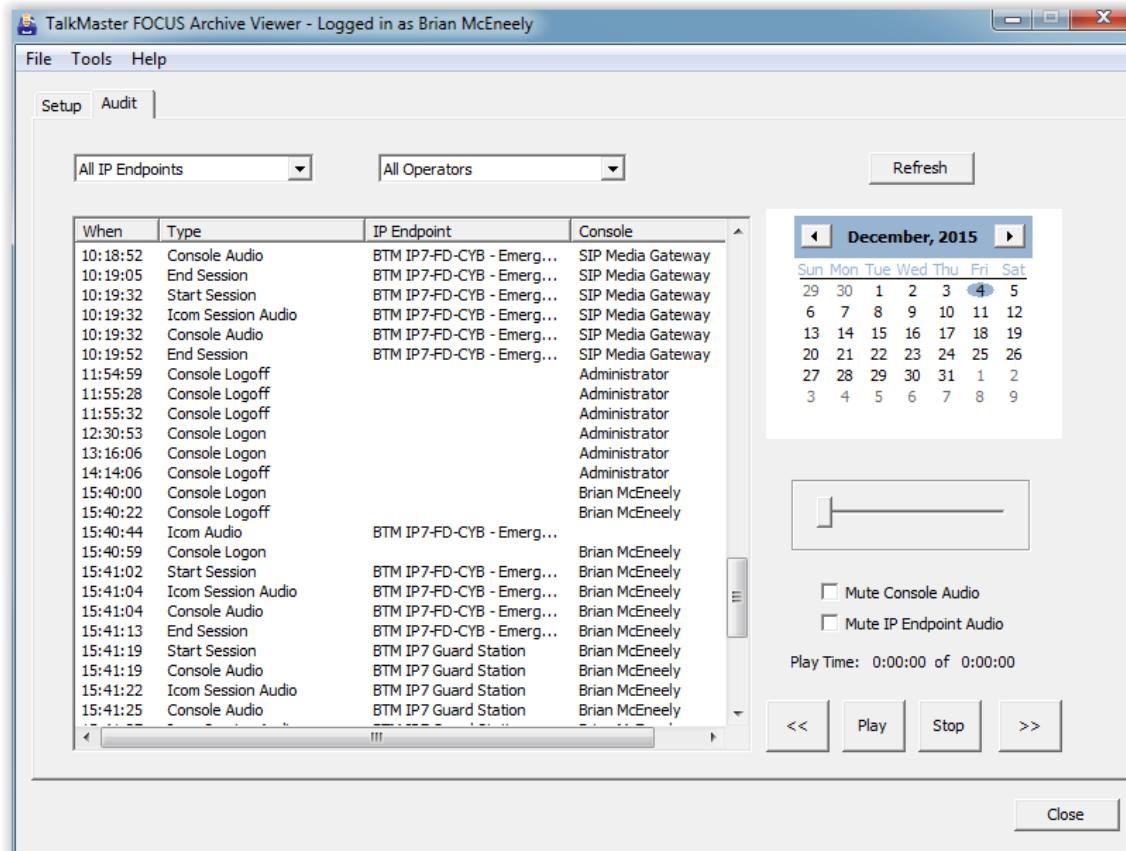


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Getting Started

Welcome

Welcome to the Archive Viewer Console. The Archive Viewer Console is designed to view activity and listen to recorded audio conversations from the TalkMaster Focus Server Audit Log. This is the same functionality that is found in the Audit tab of the TalkMaster Focus Admin Console.

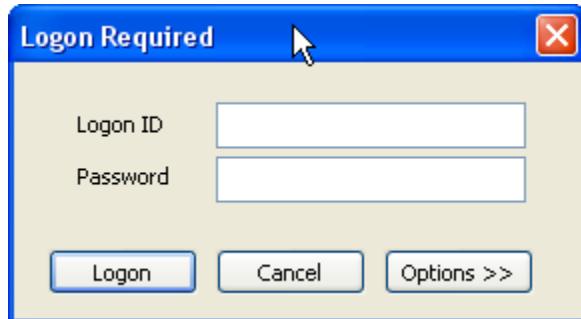
Release Notes

January 2012

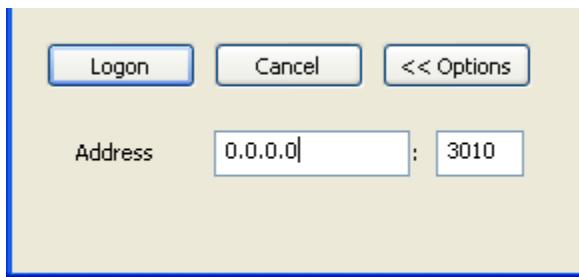
- Initial Release

Logon

The Logon Required dialog is displayed when the TTSF Console is started. Logon using an Operator and password that has been defined in the Admin Console.



- Logon ID** - Identifies the Operator defined to the TalkMaster Focus Server through the Admin Console. An Operator can only be logged on to a single console at a time
- Password** - Enter the Operator's password. This field is case sensitive.
- Save Logon ID and Password** - check this box to save the logon information so the software can startup and logon automatically
- Login** button - Click to process the login information
- Cancel** button - Click to cancel the logon operation
- Options** button - Click to toggle the display of the Address information

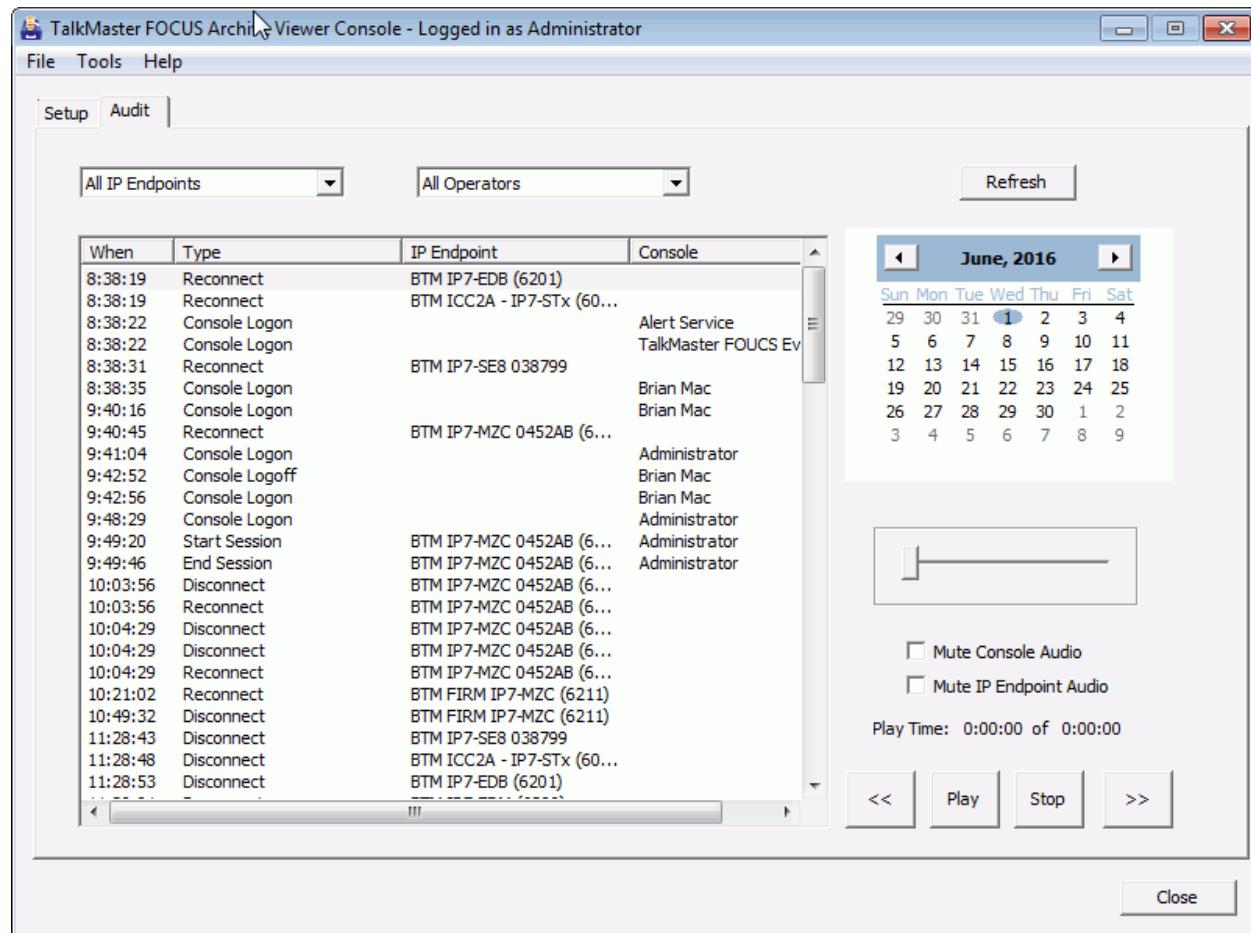


- **Address** - enter the IP address and Port used to connect to the TalkMaster Focus Server. The port must match the Console Port defined in the **Setup --> Settings** sub tab of the Admin Console. Once the TalkMaster Focus Server address has been entered, the **Address** will not be displayed. If TTSF runs on the same machine as the TalkMaster Focus Server, specify the local loopback address of 127.0.0.1

Overview

The Archive Viewer displays the TalkMaster Focus Server Audit Log and plays back audio conversations. Audio playback is only available if the TalkMaster Focus Server is configured to archive all audio.

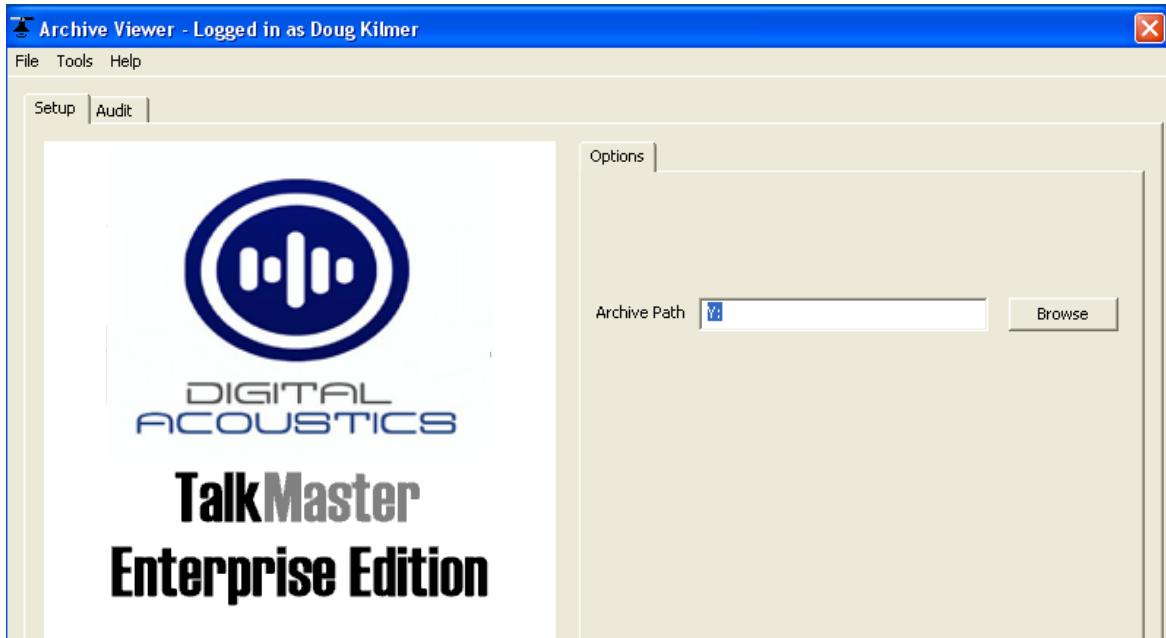
In order to use the Archive Viewer, the TalkMaster Focus Server Storage Path must reside on a network drive and must be accessible by the Windows user running the Archive Viewer.



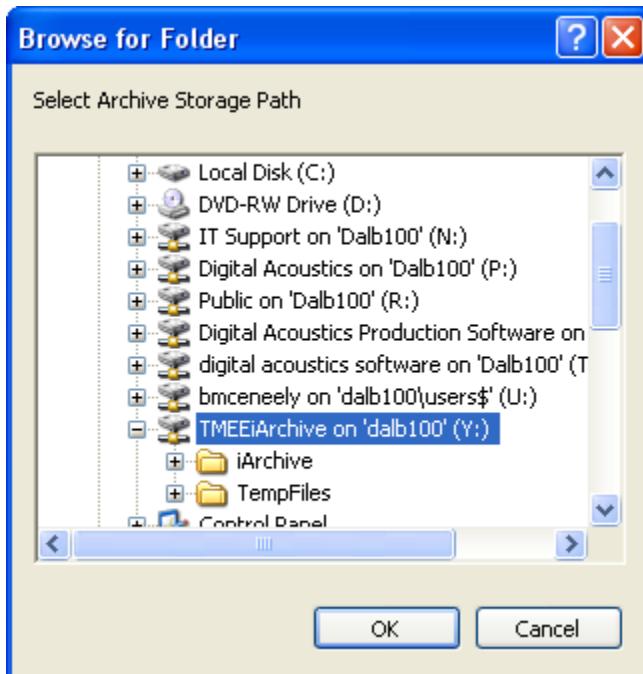
Configuration and Operation

Configuration

The first time the Archive Viewer is used, the Setup tab must be used to point to the TalkMaster Focus Server Storage path.



Click the Browse button to open the Browse for Folder dialog



Select the drive and folder that contains the iArchive folder.

Exit the Archive Viewer and restart the software for this change to take affect.

Audit Detail

The Audit Detail listbox displays events that are recorded by the TalkMaster Focus Server.

When	Type	IP Endpoint	Console
8:30:28	Reconnect	BTM3 (eSIP 6009) SS8	
8:30:29	Reconnect	BTM3 (eSIP NONE) SS8 Speaker	
8:30:29	Reconnect	BTM3 (eSIP 6007) ICC1 STx	
8:30:31	Reconnect	BTM3 ii3-EDW 2-Port	
8:30:31	Reconnect	BTM3 ii3-EDW 115934	
8:30:32	Reconnect	BTM3 (eSIP 6006) IP7-5E8	
8:30:33	Reconnect	BTM3 IP7-SS8 BiDi	
10:32:10	Disconnect	BTM3 (eSIP NONE) SS8 Speaker	
10:32:11	Reconnect	BTM3 (eSIP NONE) SS8 Speaker	
10:33:07	Disconnect	BTM3 (eSIP NONE) SS8 Speaker	
14:47:09	Reconnect	BTM3 (eSIP 6006) IP7-5E8	
14:47:09	Reconnect	BTM3 IP7-SS8 BiDi	
14:47:09	Reconnect	BTM3 (eSIP 6007) ICC1 STx	
14:47:09	Reconnect	BTM3 (eSIP 6009) SS8	
14:47:10	Reconnect	BTM3 ii3-EDW 2-Port	
14:47:10	Reconnect	BTM3 ii3-EDW 115934	
14:53:24	Console Logon		Brian Mac
14:53:50	Start Session	BTM3 (eSIP 6007) ICC1 STx	Brian Mac
14:53:50	Console Audio	BTM3 (eSIP 6007) ICC1 STx	Brian Mac
14:53:51	Icom Session Audio	BTM3 (eSIP 6007) ICC1 STx	Brian Mac
14:53:54	Console Audio	BTM3 (eSIP 6007) ICC1 STx	Brian Mac
14:54:37	Disconnect	BTM3 ii3-EDW 2-Port	
14:54:37	Disconnect	BTM3 ii3-EDW 2-Port	
14:54:37	Reconnect	BTM3 ii3-EDW 2-Port	

The following events are tracked:

- Intercom disconnects and reconnects
- Operator logons and logoffs
- Intercom button presses
- Audio sessions between IP Endpoints and Operator Consoles
- Recorded audio between Operator Consoles and IP Endpoints if the **Archive all Audio** option has been configured in the Admin Console **Setup--> Settings** tab
- Door Open Commands sent to IP Endpoints
- Sensor inputs sent from IP Endpoints

Use the **IP Endpoint** and **Operator** drop down lists to limit the amount of information being displayed.

Playback Controls

If the **Archive all Audio** option has been configured in the Admin Console **Setup--> Settings** tab, the recorded audio sessions can be selected and played back.



To playback archived audio, scroll to a starting point in the Audit Detail and click the **Play** button. Click the **double left arrow** button to backup, the **double right arrow** button to move forward, and **Stop** button to halt the playback.

The **slider** shows the progress of a audio being played back.

The Console or IP Endpoint audio can be muted by checking one of the **Mute** checkboxes

Date Selection

Use the **Calendar** to select a day to review.



Use the left and right arrows at the top of the calendar to move to a different month.

Click on a date to load the audit detail for that month.

Click the **Refresh** button to display any events that have been recorded since the display was filled.

Filter Controls

Use the **IP Endpoint** and **Operator** drop down lists to limit the amount of information being displayed.



This enables the display of all activity for a specific Operator, a specific IP Endpoint or the combination of the two.

Menu Options

File Menu Options

The File menu has the following option:

- **Exit** - exits the FAV session

Tools Menu Options

The Tools menu has the following option:

- **Preferences** - This option opens the Preferences and allows you select the audio device to listen to recorded audio
- **Record Program Events to file** - This option records information about the operation of the FAV in the TACVtracking.txt file. It should be used if instructed by Technical Support
- **Support Folder** - Select this option to open the folder that contains the TACVtracking.txt

Help Menu Options

The Help Menu has the following options:

- **Help about FAV** - launches the Online Help
- **About** - displays the current software version

Support Information

Contacting Technical Support

For Information on contacting Technical Support, please visit our web site at:

www.digitalacoustics.com

About Us

Digital Acoustics, LLC

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